

JReport Professional Services Overview

OUR MISSION

Our team's primary purpose is to assure the success of our client's enterprise reporting initiatives. We do that by providing a combination of training, consulting and technical support services. All of our offerings are designed around JReport, the industry leading, 100% Java embedded reporting solution that integrates sophisticated and powerful reporting functionality with enterprise applications.

Over 900 customers and partners worldwide rely on JReport to deliver the reporting solutions their organizations demand. We understand the value that reporting brings to your enterprise - scalable and controlled access to the operational data that is the very lifeblood of your organization.

Today's constantly changing business environment demands fast, flexible solutions that address your needs now and can grow to handle tomorrow's challenges. We offer comprehensive, end-to-end services to our clients. We work closely with you, offering a stable and wide foundation, to leverage our unparalleled knowledge of the JReport solution. We take our work seriously and work relentlessly to meet and exceed the expectations of our customers.

OUR TEAM takes pride to deliver STRUCTURE – FLEXIBILITY – QUALITY – VALUE.

OUR TEAM

In order to provide the reporting solution your organization requires, there are many business and technical challenges to overcome. Your challenges demand a business partner that can provide the appropriate personnel to deliver the best solution for you in the shortest timeframe possible - people that can 'do it right the first time.' We realize that our team members are our most important assets and therefore we work hard to hire the best and continually improve their skills. We've learned that by offering challenging projects and supporting ongoing expansion of the knowledge and experience of our team members, we keep our entire team focused, efficient and motivated.

Our organization's global structure allows Jinfonet to leverage resources in the US and overseas. We focus on recruiting and training the highest caliber consultants and technical engineers. Many of our team members have direct experience developing the JReport solution, and are highly disciplined in applying our development and support methodologies.

STRUCTURE

Talented people are critical to achieving success, but of equal importance is the use of a structured process - a proven set of methods and practices. Our development methodology has been the guiding force in our successful engagements. Over time, we've distilled the tools, processes, procedures, and controls that are key to a successful solution. Following a methodology provides predictability, repeatability, and easier process management, yet still allows for the flexibility to adapt to each customer's specific needs. That's why we've collected and documented the processes, tools, and tasks critical to project success and formalized them into our methodology. We continue to build and improve our methodology through process analysis, engagement reviews, and expansion of our knowledge base.

Our training programs also comply with our development methodology and therefore help our clients work more effectively with our highly experienced technical consultants if the need arises.

The development methodology allows Professional Services to create a plan that responds to your reporting needs in an efficient and focused manner. We designed this methodology to work with any of our Professional Services offerings. Or to be used in combination with your own staff's development processes.

FLEXIBILITY

Jinfonet combines our technology and products, a variety of training and service options, and your specific needs and requirements to plan and manage a project that results in solid expectations and responsibilities for each party. We can adapt our process to accommodate many levels of formality and appreciate and accommodate the different development cultures and philosophies that we experience across our customer base. We're ready to contribute to a project on many levels, from our technical consultants answering questions to taking complete ownership of the project and delivering a turnkey reporting solution.

QUALITY

Consistent, high-quality delivery is a requirement in today's market. And Jinfonet is committed to quality across the organization. Our methodology provides the structure and controls necessary to reliably produce high-quality deliverables both from how they are built to how they look. And we regularly audit and review our methodology and business procedures, applying improvements where warranted.

VALUE

Our consultants possess an extraordinary breadth and depth of knowledge that produces expedient results and thereby provides outstanding value for our customers. We're confident that you'll be extremely impressed with our specialized skills and knowledge and the volume of quantifiable results we deliver on a consistent basis.

Jinfonet is unique in that we cross train and leverage our product development team to work closely with our professional services team. This results in a comprehensive understanding of our products and the solutions that our customers need. Our team provides a direct link back to our product management team to assure our products advance according to the needs of our customers!

The team is uniquely positioned to deliver solutions to your business problems. We're product and report development experts. And our advantage lies in our ability to combine our leading edge products, skills, and methodology to deliver results.

JReport Professional Services Offerings

JReport Professional Services brings our network of consultants and engineers to you. Whether you plan to develop embedded reporting solutions on your own, or you're looking for outside help, JReport's Professional Services team provides the training and services you need.

Here's a complete list of JReport Professional Services offerings:

Quick Start Engagement

Jinfonyet will send a senior consultant to your facility to install and configure the JReport software, deliver training, and work with your team to develop and deploy their first set of functional reports. Your team will get immersed in our products and be enabled to develop and maintain their own embedded reports. There is no better way to prepare your team for long-term success with JReport than completing a Quick Start Engagement.

Project Outsourcing

Our team can handle all of your JReport development needs without day-to-day involvement from your staff. We'll take the reporting requirements and turn them into results. We can develop reports and integrate them into your application to provide a seamless, production-ready solution.

We have seasoned report designers ready to complement your team to dramatically increase productivity and your level of success. Experience the difference having a JReport expert on your project can make. When you have a tight timeline and are short on resources, we can help you deliver the results you need.

Technical Consulting

Our technical consultants have extensive experience designing, developing, testing, deploying, and administering reporting solutions both small and very large in scale. Our technical consultants are adept at transferring that knowledge to your team. We focus on the topics that matter most to you, leverage our past success, and enable your team to independently deliver JReport solutions. Whether the goal is to define detailed requirements, address system architecture choices, discuss advanced API development, or address any other reporting need, we have the resources that can help.

Our Technical Consulting Engagements can be tailored to meet the specific needs of your Java EE reporting requirements.

- Enterprise Applications: Embed JReport into Java EE Applications. We can help you build embedded reporting that leverages the scalability, performance and security of the Java EE Standard.
- Independent Software Vendors: Embed JReport functionality into your Java EE Application.

Training

Jinfonyet provides a variety of training options. We offer introductory training sessions, advanced training topics, and customized offerings based on your needs. Attendees who successfully complete training sessions will be certified and ready to start developing and deploying their own JReport solution.

Our instructor led training programs provide step-by-step hands-on exercises. Our instructors provide outstanding software training, including relevant tips and best practices necessary for your business success. We offer flexible alternatives: students have the option to attend sessions via the internet, in our training facility, or we can deliver onsite at your facility. And we offer customized training sessions geared to your particular situation.

The instructors on the Professional Services team know our products inside-out and have the skills to make your project a success.

Crystal Reports Migration

The Jinfonyet team can tackle the work to migrate from Crystal Reports® to JReport. We have the tools and know-how needed to convert your existing reports. And we can preserve the look and feel of your reports or provide a makeover during the conversion process. Either way, you'll have a pure Java solution that integrates seamlessly into your Java environment.



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